

**KANEPACKAGE PHILIPPINE INC.**

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna  
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**INVESTIGATION REPORT**

Prepared By:

Check By:

Approved By:

DATE:

221213

MHVITO

QA-IE/ Prodn IE

QA/ Prodn SV

KPLIMA Operations Gen. Mngr.

**5M REVIEW**

MAN	
MACHINE	
MATERIAL	
METHOD	NO VERIFICATION OF ITEM AND PROCESS FLOW
ENVIRONMENT	

**DOCUMENT REVIEW**

Affected Document:	Date Reviewed:	Disposition:	PIC:	Target Date:
Procedure Manual		<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision	MH.VITO	
Work Instruction		<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision	MH.VITO	
Process Flow		<input type="checkbox"/> With Revision <input checked="" type="checkbox"/> No Revision	MH.VITO	
Forms	OPL	<input checked="" type="checkbox"/> With Revision <input type="checkbox"/> No Revision	MH.VITO	221214

**I. PROBLEM DESCRIPTION****1.1. ISSUE:**

MIXING OF ITEM

**1.2. ITEM DESCRIPTION:**

**PART CODE:** 5164444101  
**PART NAME:** LUCIDA ASSY

**1.3. BACKGROUND:****PICTURE****DETAILS:**

- > Mixing of item 5164444101 and 51644441001
- > 20 pcs mixed item
- > 20 pcs good
- > Jo#: **026823**
- > Detected by EPPI

**II. IMMEDIATE ACTION**

ACTION ITEMS	Target Date:	Person In-charge
Re-orient the operator regarding to the issue of mixed item/model	221124	IE/SUB-LEADER

**III. WHY WHY ANALYSIS DETAILS:****DIRECT CAUSE:**

- WHY 1: MIXING OF ITEM OCCURRED AT LUCIDA PAD ASSY PACKING PROCESS
- WHY 2: PACKING OPERATOR DID NOT NOTICE THE MIXED ITEM WHILE GETTING TO THE QA INSPECTION TABLE.
- WHY 3: PACKING OPERATOR DID NOT VERIFY IF THE ITEM ARE THE SAME AS THE ITEM RUN AT THAT TIME AND FOCUS ON COUNTING OF ITEMS.

**INDIRECT CAUSE:**

- WHY 1:
- WHY 2:
- WHY 3:

**IV. ACTION PLAN:****DIRECT CAUSE:**

- > ORIENT THE OPERATOR REGARDING TO THE ISSUE OF MIXING OF ITEM/MODEL
- > POSTING OPL FOR EYE MARK OR GUIDE FOR PACKING OPERATION/PROCESS.
- > VERIFY THE ITEM BEFORE PACKING BASED ON THE POSTED ITEM RUN. (INCLUDED TO OPL)

